



Georgia's Service Postponements

Below is a list of the current service's that have suspended disconnections amid COVID-19.

List is subject to change

| Utility | Postponed tenure | Details | More Information |
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| Altamaha EMC | Until further notice | Disconnections for non-payment have been temporarily suspended. | https://www.altamahaemc.com/ |
| Amicalola EMC | Two weeks from March 16 | All disconnections of service due to nonpayment have been suspended. | https://www.amicalolaemc.com/amicalola-emc-responds-to-threat-of-coronavirus-covid-19/ |
| AT&T | 60 days from March 13 | AT&T is proud to support our customers by pledging that, for the next 60 days (as of March 13, 2020), we won't terminate service of any wireless, home phone or broadband residential or small business customer due to an inability to pay their bill as a result of the coronavirus pandemic. | https://www.att.com/help/covid-19/ |
| Atlanta Gas Light | Until April 13 | Suspend service disconnections until April 13 to ensure that those who can't pay their bills or whose jobs are affected by COVID-19 do not face the added hardship of interruption of services. | https://www.atlantagaslight.com/about-us/press-room/2020/atlanta-gas-light-provides-energy-assistance-resources |
| Blue Ridge Mountain EMC | Until May 1 | We are suspending disconnections for non-payment until May 1. | http://www.brmemc.com/PDFs/Information/BRME_MC_LobbyClosure-Final.pdf |
| Canoochee EMC | Two weeks from March 16 | We will be suspending disconnections and late fees over the next two weeks. | https://www.canoocheeemc.com/ |

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| Carroll EMC | Until further notice | Beginning immediately, we will temporarily suspend disconnecting service for non-payment and will work with Members on an individual basis. | https://www.facebook.com/CarrollEMC/ |
| City of Lawrenceville | Until further notice | As of March 16, 2020 and until further notice, we are suspending disconnections for non payment. | https://www.lawrencevillega.org/ |
| City of Statesboro (Utilities) | 30 days from March 16 | The Mayor announced on Friday, March 13, the city would be suspending utility disconnections on water and gas services starting Monday, March 16, and lasting two weeks. As of March 16, the mayor has extended the suspension to cover the next 30 days. | https://www.statesboroga.gov/03-16-20-press-release |
| City of Sylvania (Utilities) | Until April 3 | The City of Sylvania has suspended disconnections of utilities for non-payment of the current bill until April 3, 2020. Late fees for payment after March 15, 2020, will still be charged. No utility bills are being waived. | https://www.cityofsylvaniaga.com/utilities.cfm |
| Clayton County Water Authority | Until further notice | Temporarily suspended residential water service disconnects. | https://www.ccwa.us/ |
| Cobb EMC | 30 days from March 16 | Cobb EMC will be suspending residential disconnections for 30 days. | https://cobbemc.com/content/peace-mind-and-reliable-service-our-members |
| Colquitt EMC | Until April 30 | Disconnects and penalties have been temporarily suspended through April 30. | https://www.facebook.com/colquittemc/ |

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| Columbus Water Works | Until April 13 | Service disconnections are being suspended until April 13. | http://www.cwwga.org/plaintext/home/home.aspx |
| Coastal Electric Cooperative | Until April 13 | | www.CoastalElectric.coop |
| Coweta-Fayette EMC | Until further notice | As of 3/16/2020, CFEMC made the temporary decision to suspend disconnection due to non-payment on electric accounts as we work with families in our area impacted by the COVID-19 health crisis. | https://utility.org/ |
| Diverse Power | Until April 13 | Diverse Power made the temporary decision to suspend disconnection due to non-payment as we work with families in our area impacted by the COVID-19 health crisis. This will be effective through April 13. | http://www.diversepower.com/covid-19/ |
| EarthLink | 60 days from March 16 | EarthLink pledges for 60 days to not terminate the service of any residential or small business customers because of their inability to pay their bill due to disruptions caused by the coronavirus pandemic or charge late payment fees residential or small business customers may incur because of economic hardship related to the coronavirus pandemic. | https://www.earthlink.net/keepamericansconnected/ |

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| Excelsior EMC | April 15 | We will also be suspending disconnections of service for non-payment until April 15. | www.excelsioremc.com/coronavirus-statement/ |
| Georgia Power | 30 days from March 14 | As of March 14, 2020, Georgia Power has temporarily suspended residential disconnections for 30 days and will reevaluate the policy and time frame as the situation develops. | https://www.georgiapower.com/covid-19.html |
| Grady EMC | Until further notice | | www.gradyemc.com |
| GreyStone Power | Until April 30 | The co-op has again extended the suspension of disconnections of service for residential members, which includes prepaid members, until April 30, 2020. | www.greystonepower.com |
| Habersham EMC | Until further notice | Habersham EMC is suspending disconnection of service for nonpayment effective immediately and will also waive late fees. | https://www.habershamemc.com/2020/03/hemc-temporarily-suspends-late-fees-disconnects-for-nonpayment/ |
| Irwin EMC | Until April 13 | | https://www.irwinemc.com/content/covid-19-pandemic-3252020 |
| Jackson EMC | Until further notice | We are suspending disconnections of service for nonpayment. | https://news.jacksonemc.com/coronavirus/ |
| Jefferson Energy Cooperative | Until further notice | JEC is not disconnecting for non-payment for the immediate future. We are also waiving any fees associated with online payments. | https://www.jec.coop/ |

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| Macon Water Authority | Until further notice | The Macon Water Authority (MWA) is temporarily suspending residential customer disconnections until further notice. | http://www.maconwater.org/news/MWA-Temporarily-Suspends-Disconnections |
| Middle Georgia EMC | Until April 16 | We have already suspended all disconnects for nonpayment as well as all related late fees through April 16 on regular and advance pay accounts. | www.mgemc.com |
| Mitchell EMC | Until April 3 | | www.mitchellemc.com |
| Newnan Utilities | Until further notice | Until further notice, Newnan Utilities has suspended all non-payment disconnections, but customers are encouraged to continue to make payments. | https://newnanutilities.org/ |
| North Georgia EMC | Until further notice | All disconnections for non-payment are suspended until further notice. | https://www.ngemc.com/COVID19 |
| Ocmulgee EMC | Until further notice | | https://ocmulgeeemc.com/ |
| Oconee EMC | April 10 | | http://www.oconeeemc.com/ |
| Okefenokee Rural EMC | Until April 3 | OREMC suspends disconnections and late fees effective through Friday, April 3. | https://oremc.com/ |
| Planters Electric Membership Corporation | Until April 15 | We will also be suspending disconnections of service for nonpayment until April 15. | http://www.plantersemc.com/?fbclid=IwAR360BFkojrrhLbUx00Q_Wc5pDqxAs6DO4w5D3p8W1FN3CuM4FMnqVHsVhs |

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| Satilla Rural EMC | Until April 10 | Will suspend cut-offs and penalties until at least April 10 | http://www.satillaemc.com/ |
| Sawnee EMC | Until further notice | Service disconnections for nonpayment, and associated late fees, have been suspended until further notice. | www.sawnee.com |
| Scana Energy | Until April 13 | Suspending disconnections for non-payment until at least April 13. | https://www.scanaenergy.com/coronavirus/coronavirus-update/ |
| Slash Pine EMC | 30 Days from March 18 | | www.slashpineemc.com |
| Snapping Shoals EMC | Until further notice | Extending the suspension of service disconnections for non-payment until further notice. | https://www.ssemc.com/News/OurResponsetoCovid19.aspx |
| Southern Company | Until further notice | Southern Company Gas and its local distribution companies plan to temporarily suspend customer disconnections for nonpayment and will reevaluate the policy and timeframe as the situation develops. | https://www.southerncompany.com/ |
| Southern Rivers Energy | Until April 13 | Suspending power disconnections and related late fees until Monday, April 13 for both Pay-Your-Way (pre-pay) and traditional residential and commercial accounts. | https://www.southernriversenergy.com/content/covid-19-update-ceo-michael-mcmillan |
| Sumter EMC | Until further notice | Sumter EMC temporarily suspended disconnections for non-payment for | http://sumteremc.com/content/sumter-emc-responds-threat-coronavirus |

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| | | both post-pay and pre-pay residential accounts. | |
| Three Notch EMC | Until April 13 | | http://www.threenotchemc.com/pages/COVID.html |
| Tri-County EMC | Until April 30 | Disconnects have been temporarily suspended through April 30. | https://www.tri-countyemc.com/news-and-press.cms//2020/456/coronavirus-update |
| U.S. Department of Housing and Urban Development | 60 days from March 18 | Authorized the Federal Housing Administration (FHA) to implement an immediate foreclosure and eviction moratorium for single family homeowners with FHA-insured mortgages for the next 60 days. | https://www.hud.gov/press/press_releases_media_advisories/HUD_No_20_042 |
| Upson EMC | Until further notice | | www.upsonemc.com |
| Verizon Wireless | 60 days from March 18 | For the next 60 days, Verizon will waive late fees and will not terminate service to residential and small business customers impacted by the Coronavirus. | https://www.verizon.com/about/news/update-verizon-serve-customers-covid-19 |
| Walton EMC | Until further notice | Disconnections for non-payment on all accounts are suspended until further notice. | https://www.waltonemc.com/index.php/news/news-releases/2020/03/coronavirus-update-march-16-2020 |
| Washington EMC | Until April 17 | Our customers are not being charged a late fee or being disconnected at this time. There is nothing special the customer has to do. These updated procedures will be in place until April 17. | www.washingtonemc.com |
| Water Utility Management | Until April 14 | Suspending all water service shut-offs for those facing financial | https://waterga.com/ |

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| | | difficulties through 4/14/2020 due to COVID-19 | |
| Windstream | Until May 12 | Through May 12, Windstream will not suspend service to residential and small business customers because of the inability to pay their bills specifically due to disruptions caused by the coronavirus pandemic. | https://news.windstream.com/Windstream-COVID-19-Response/ |
| Xfinity/Comcast | 60 days | We will not disconnect a customer's internet service or assess late fees if they contact us and let us know that they can't pay their bills. | https://corporate.comcast.com/covid-19 |