



*Last Updated: June 24, 2020
List is Subject to Change*

Georgia's Service Postponements

Below is a list of the current service's that have suspended disconnections amid COVID-19. Changes are marked in **red**.

Utility	Postponed Tenure	Details	More Information
Amicalola EMC	Until July 1	No disconnections due to non-payment extended until July 1, 2020. No late fees will be added during this time.	www.amicalolaemc.com
AT&T	Until June 30	AT&T won't terminate service of any wireless, home phone or broadband residential or small business customer who has submitted a waiver form.	https://www.att.com/help/covid-19/
Atlanta Gas Light	Until further notice		https://www.atlantagaslight.com/about-us/press-room/2020/atlanta-gas-light-provides-energy-assistance-resources
Austell Gas System	Until further notice		https://austellgas.com/
Canoochee EMC	Until June 30		https://www.canoocheeemc.com/content/important-covid-19-information
City of Albany	Until further notice	The city is not disconnecting any services of residential and commercial accounts.	www.albanyga.gov
City of Americus	Until further notice	Disconnects for non-payment have been temporarily suspended.	www.americusga.gov

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City of Bainbridge	Until further notice	Disconnections for non-payment have been temporarily suspended.	http://www.bainbridgecity.com/
City of Camilla	Until further notice	The City is not disconnecting any services of residential and commercial accounts.	www.camillaga.net
City of Canton	Until further notice	Suspended the disconnection of utility accounts and is waiving all penalties and fees due to late payments.	https://www.cantonga.gov/news/displaynews.htm?NewsID=375&TargetID=1,2,3,7,8,6,11,12,13,14,5,15,16,4,17,18,19
City of Covington	Until further notice	The City of Covington is suspending disconnections due to nonpayment until further notice.	https://cityofcovington.org/
City of LaGrange	Until further notice	The City of LaGrange suspending disconnections for nonpayment for the duration of the declared emergency.	http://coronavirus.lagrangega.org/
City of Lawrenceville	Until further notice	As of March 16, 2020 and until further notice, we are suspending disconnections for non-payment.	https://www.lawrencevillega.org/
City of Sylvester	Until September 13	Disconnection due to non-payment are suspended until September 13.	https://cityofsylvester.com
City of Toccoa	Until further notice	Disconnections due to non-payment are suspended until further notice.	www.cityoftoccoa.com

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Clayton County Water Authority	Until further notice	Temporarily suspended residential water service disconnects.	https://www.ccwa.us/
Coastal Electric Cooperative	Until June 30	Members are encouraged to pay what they can to avoid a larger bill amount later. Members who need to make payment arrangements, including those affected by COVID-19, are asked to contact Coastal Electric Cooperative (800) 421-2343 or send email to contact@CoastalElectric.Coop to discuss payment arrangements.	CoastalElectric.Coop
Cobb EMC	Until July 22		https://cobbemc.com/content/peace-mind-and-reliable-service-our-members
Coweta-Fayette EMC	Until further notice	As of 3/16/2020, CFEMC made the temporary decision to suspend disconnection due to non-payment on electric accounts as we work with families in our area impacted by the COVID-19 health crisis.	https://utility.org/
Dalton Utilities	Until further notice		www.dutil.com
Excelsior EMC	Until July 1		www.excelsioremc.com/coronavirus-statement/

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Georgia Power	Until further notice		https://www.georgiapower.com/covid-19.html
Grady EMC	Until July 1	Suspending disconnections and fees until further notice.	https://www.facebook.com/GradyEMC/videos/388578328692186/
GreyStone Power	Until July 12	The co-op has again extended the suspension of disconnections of service for residential members, which includes Prepaid members, as well as waiving late fees, through July 12, 2020.	www.greystonepower.com
Irwin EMC	Until further notice		https://www.irwinemc.com/content/covid-19-pandemic-3252020
Jackson EMC	Until July 14		https://news.jacksonemc.com/coronavirus
Jefferson Energy Cooperative	Until July 15	Jefferson Energy Cooperative is encouraging all members to bring their accounts to a current status and to contact our Member Service Representatives to set up a payment arrangement if they are unable to do so.	https://www.jec.coop/
Liberty Utilities	Until June 30	Disconnections are suspended through June 30 and collection activity will resume in July.	https://georgia.libertyutilities.com/columbus/residential/safety/covid-19-statement.html

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Macon Water Authority	Until further notice	The Macon Water Authority (MWA) is temporarily suspending residential customer disconnections until further notice.	http://www.maconwater.org/news/MWA-Temporarily-Suspends-Disconnections
Middle Georgia EMC	Until June 30		www.mgemc.com
Newnan Utilities	Until further notice	Until further notice, Newnan Utilities has suspended all non-payment disconnections, but customers are encouraged to continue to make payments.	https://newnanutilities.org/
North Georgia EMC	Until August 12	Late fees are suspended until August 1. Disconnect for non-payment for PPM is extended until August 12, post-pay accounts extended until Sept. 14.	www.ngemc.com/COVID19
Okefenokee Rural EMC	Until July 2		https://oremc.com/covid-19
Satilla REMC	Until July 1		http://www.satillaemc.com/#

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Sawnee EMC	Until further notice	Sawnee EMC are not disconnecting for non pay for traditional accounts, at this time. Prepay accounts are being disconnected above a higher than normal threshold. All accounts with a balance due as of June 1st were moved into a 6 month payment plan at this time.	www.sawnee.com
Slash Pine EMC	Until July 1		www.slashpineemc.com
Snapping Shoals EMC	Until July 15	Snapping Shoals will resume disconnections for non-payment on July 15. Snapping Shoals realizes the current pandemic has created hardships for many families, and we want to work with you to help you through these unprecedented times. If you're having trouble paying your bill, please call us at 770-786-3484 to talk to one of our Member Care Representatives.	www.ssemc.com
Southern Company	Until further notice	Southern Company Gas and its local distribution companies plan to temporarily suspend customer disconnections for nonpayment and will reevaluate the policy and timeframe as the situation develops.	https://www.southerncompany.com/

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Southern Rivers Energy	Late Fees Waived Until June 30	Disconnections resumed June 1, Late fees waived until June 30	https://www.southernriversenergy.com/content/disconnects-still-suspended-through-may-31
Sumter EMC	Until July 1		http://sumteremc.com/content/sumter-emc-responds-threat-coronavirus
Three Notch EMC	Until June 30		http://www.threenotchemc.com/pages/COVID.html
U.S. Department of Housing and Urban Development	Until June 30	The Federal Housing Administration (FHA) announced an extension of its foreclosure and eviction moratorium through June 30, 2020, for homeowners with FHA-insured Single Family mortgages.	https://www.hud.gov/press/press_releases_media_advisories/HUD_No_20_066
Verizon Wireless	Until June 30	Once you have submitted your hardship form, your account will be protected from late fees and service termination through June 30, 2020.	https://www.verizon.com/support/covid-19-faqs/
Walton EMC	Until July 6	We will begin running cutoffs on a billing cycle basis (not based on a backlog of accounts). We will be extending arrangement dates and will be flexible with members who communicate and show good faith efforts in making payments on past due amounts.	waltonemc.com

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Washington EMC	Until August 1	Disconnections for non-payment will be postponed until after July 31, 2020.	https://www.washingtonemc.com/media-center/press-releases.cms/2020/3/covid-19-response
Windstream	Until June 30	Through June 30, Windstream will not suspend service to residential and small business customers because of the inability to pay their bills specifically due to disruptions caused by the coronavirus pandemic.	https://news.windstream.com/Windstream-COVID-19-Response/
Xfinity/Comcast	Until June 30	We will not disconnect a customer's Xfinity Internet, Xfinity Mobile, or Xfinity Voice service, and we will waive late fees if they contact us and let us know that they can't pay their bills through June 30.	https://corporate.comcast.com/covid-19