



*Last Updated: June 8, 2020
List is Subject to Change*

Georgia's Service Postponements

Below is a list of the current service's that have suspended disconnections amid COVID-19. Changes are marked in **red**.

Utility	Postponed Tenure	Details	More Information
Altamaha EMC	Until further notice	Disconnections for non-payment have been temporarily suspended.	https://www.altamahaemc.com/
Amicalola EMC	Until July 1	No disconnections due to non-payment extended until July 1, 2020. No late fees will be added during this time.	www.amicalolaemc.com
AT&T	Until June 30	AT&T won't terminate service of any wireless, home phone or broadband residential or small business customer who has submitted a waiver form.	https://www.att.com/help/covid-19/
Atlanta Gas Light	Until further notice		https://www.atlantagaslight.com/about-us/press-room/2020/atlanta-gas-light-provides-energy-assistance-resources
Austell Gas System	Until further notice		https://austellgas.com/
Canoochee EMC	Until June 30		https://www.canoocheeemc.com/content/important-covid-19-information
Carroll EMC	Until June 16	Carroll EMC will resume its normal policy for disconnections beginning June 16.	https://www.cemc.com/

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Central Georgia EMC	Until further notice		https://www.cgemc.com/content/responding-covid-19-0
City of Albany	Until further notice	The city is not disconnecting any services of residential and commercial accounts.	www.albanyga.gov
City of Americus	Until further notice	Disconnects for non-payment have been temporarily suspended.	www.americusga.gov
City of Bainbridge	Until further notice	Disconnections for non-payment have been temporarily suspended.	http://www.bainbridgecity.com/
City of Camilla	Until further notice	The City is not disconnecting any services of residential and commercial accounts.	www.camillaga.net
City of Canton	Until further notice	Suspended the disconnection of utility accounts and is waiving all penalties and fees due to late payments.	https://www.cantonga.gov/news/displaynews.htm?NewsID=375&TargetID=1,2,3,7,8,6,11,12,13,14,5,15,16,4,17,18,19
City of Covington	Until further notice	The City of Covington is suspending disconnections due to nonpayment until further notice.	https://cityofcovington.org/
City of LaGrange	Until further notice	The City of LaGrange suspending disconnections for nonpayment for the duration of the declared emergency.	http://coronavirus.lagrangega.org/

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City of Lawrenceville	Until further notice	As of March 16, 2020 and until further notice, we are suspending disconnections for non-payment.	https://www.lawrencevillega.org/
City of Sylvester	Until September 13	Disconnection due to non-payment are suspended until September 13.	https://cityofsylvester.com
City of Toccoa	Until further notice	Disconnections due to non-payment are suspended until further notice.	www.cityoftoccoa.com
Clayton County Water Authority	Until further notice	Temporarily suspended residential water service disconnects.	https://www.ccwa.us/
Coastal Electric Cooperative	Until June 30	Members are encouraged to pay what they can to avoid a larger bill amount later. Members who need to make payment arrangements, including those affected by COVID-19, are asked to contact Coastal Electric Cooperative (800) 421-2343 or send email to contact@CoastalElectric.Coop to discuss payment arrangements.	CoastalElectric.Coop
Cobb EMC	Until June 15	Service disconnections for nonpayment have been suspended until June 15th.	https://cobbemc.com/content/peace-mind-and-reliable-service-our-members

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Colquitt EMC	Until June 15		www.colquitemc.com
Coweta-Fayette EMC	Until further notice	As of 3/16/2020, CFEMC made the temporary decision to suspend disconnection due to non-payment on electric accounts as we work with families in our area impacted by the COVID-19 health crisis.	https://utility.org/
Dalton Utilities	Until further notice		www.dutil.com
Excelsior EMC	Until July 1		www.excelsioremc.com/coronavirus-statement/
Fitzgerald Utilities	Until further notice	During this time, we will not disconnect services for non-payment until further notice.	http://www.fitzutilities.com/index.php/community/announcements/111-publicnotice-covid-19
Georgia Power	Until further notice		https://www.georgiapower.com/covid-19.html
Grady EMC	Until July 1	Suspending disconnections and fees until further notice.	https://www.facebook.com/GradyEMC/videos/388578328692186/
GreyStone Power	Until July 12	The co-op has again extended the suspension of disconnections of service for residential members, which includes Prepaid members, as well as waiving late fees, through July 12, 2020.	www.greystonepower.com

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Irwin EMC	Until further notice		https://www.irwinemc.com/content/covid-19-pandemic-3252020
Jackson EMC	Until June 29	Disconnects are Suspended until June 29, 2020	https://news.jacksonemc.com/coronavirus
Jefferson Energy Cooperative	Until further notice	JEC is not disconnecting for non-payment for the immediate future. We are also waiving any fees associated with online payments.	https://www.jec.coop/
Liberty Utilities	Until June 30	Disconnections are suspended through June 30 and collection activity will resume in July.	https://georgia.libertyutilities.com/columbus/residential/safety/covid-19-statement.html
Macon Water Authority	Until further notice	The Macon Water Authority (MWA) is temporarily suspending residential customer disconnections until further notice.	http://www.maconwater.org/news/MWA-Temporarily-Suspends-Disconnections
Newnan Utilities	Until further notice	Until further notice, Newnan Utilities has suspended all non-payment disconnections, but customers are encouraged to continue to make payments.	https://newnanutilities.org/

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North Georgia EMC	Until further notice	All disconnections for non-payment are suspended until further notice.	https://www.ngemc.com/COVID19
Ocmulgee EMC	Until June 3	Late fees will begin again on June 1 and disconnections will resume on June 3. Consumers have until June 2 to make payment arrangements.	https://ocmulgeeemc.com/
Okefenokee Rural EMC	Until June 12	Suspension of disconnects, including PrePay, and late fees is extended until Friday, June 12.	https://oremc.com/covid-19
Satilla REMC	July 1		http://www.satillaemc.com/#
Sawnee EMC	Until July 1	We have traditional and pre pay collections and disconnection suspended, at this time. Also, we are not assessing late payment fees.	www.sawnee.com
Slash Pine EMC	Until further notice		www.slashpineemc.com

*Last Updated: June 8, 2020
List is Subject to Change*

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Snapping Shoals EMC	Until June 30	Snapping Shoals will provide notice two weeks before we return to normal disconnect procedures. Balances are still accruing for usage during this time. SSEMC is ready and willing to work with those impacted by COVID-19.	www.ssemc.com
Southern Company	Until further notice	Southern Company Gas and its local distribution companies plan to temporarily suspend customer disconnections for nonpayment and will reevaluate the policy and timeframe as the situation develops.	https://www.southerncompany.com/
Southern Rivers Energy	Late Fees Waived Until June 30	Disconnections resumed June 1, Late fees waived until June 30	https://www.southernriversenergy.com/content/disconnects-still-suspended-through-may-31
Sumter EMC	Until further notice	Sumter EMC temporarily suspended disconnections for non-payment for both post-pay and pre-pay residential accounts.	http://sumteremc.com/content/sumter-emc-responds-threat-coronavirus
Three Notch EMC	Until further notice		http://www.threenotchemc.com/pages/COVID.html

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U.S. Department of Housing and Urban Development	Until June 30	The Federal Housing Administration (FHA) announced an extension of its foreclosure and eviction moratorium through June 30, 2020, for homeowners with FHA-insured Single Family mortgages.	https://www.hud.gov/press/press_releases_media_advisories/HUD_No_20_066
Verizon Wireless	Until June 30	Once you have submitted your hardship form, your account will be protected from late fees and service termination through June 30, 2020.	https://www.verizon.com/support/covid-19-faqs/
Walton EMC	Until further notice	Disconnections for non-payment on all accounts are suspended until further notice.	https://www.waltonemc.com/index.php/news/news-releases/2020/03/coronavirus-update-march-16-2020
Washington EMC	Until August 1	Disconnections for non-payment will be postponed until after July 31, 2020.	https://www.washingtonemc.com/media-center/press-releases.cms/2020/3/covid-19-response
Windstream	Until June 30	Through June 30, Windstream will not suspend service to residential and small business customers because of the inability to pay their bills specifically due to disruptions caused by the coronavirus pandemic.	https://news.windstream.com/Windstream-COVID-19-Response/

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Xfinity/Comcast	Until June 30	We will not disconnect a customer's Xfinity Internet, Xfinity Mobile, or Xfinity Voice service, and we will waive late fees if they contact us and let us know that they can't pay their bills through June 30.	https://corporate.comcast.com/covid-19