



*Last Updated: May 19, 2020
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Georgia's Service Postponements

Below is a list of the current service's that have suspended disconnections amid COVID-19.

Utility	Postponed Tenure	Details	More Information
Altamaha EMC	Until further notice	Disconnects for non-payment have been temporarily suspended.	https://www.altamahaemc.com/
Amicalola EMC	Until June 1	No disconnections due to non payment extended until June 1, 2020. No late fees will be added during this time.	www.amicalolaemc.com
AT&T	60 days from March 13	AT&T is proud to support our customers by pledging that, for the next 60 days (as of March 13, 2020), we won't terminate service of any wireless, home phone or broadband residential or small business customer due to an inability to pay their bill as a result of the coronavirus pandemic.	https://www.att.com/help/covid-19/
Atlanta Gas Light	Until further notice		https://www.atlantagaslight.com/about-us/press-room/2020/atlanta-gas-light-provides-energy-assistance-resources
Austell Gas System	Until further notice		https://austellgas.com/
Blue Ridge Mountain EMC	Until May 31		www.brmemc.com
Canoochee EMC	Until June 30		https://www.canoocheeemc.com/content/important-covid-19-information

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Carroll EMC	Until further notice	Beginning immediately, we will temporarily suspend disconnecting service for non-payment and will work with Members on an individual basis.	https://www.facebook.com/CarrollEMC/
Central Georgia EMC	Until further notice		https://www.cgemc.com/content/responding-covid-19-0
City of Albany	Until further notice	The city is not disconnecting any services of residential and commercial accounts.	www.albanyga.gov
City of Americus	Until further notice	Disconnects for non-payment have been temporarily suspended.	www.americusga.gov
City of Bainbridge	Until further notice	Disconnections for non-payment have been temporarily suspended.	http://www.bainbridgecity.com/
City of Camilla	Until further notice	The City is not disconnecting any services of residential and commercial accounts.	www.camillaga.net
City of Canton	Until further notice	Suspended the disconnection of utility accounts and is waiving all penalties and fees due to late payments.	https://www.cantonga.gov/news/displaynews.htm?NewsID=375&TargetID=1,2,3,7,8,6,11,12,13,14,5,15,16,4,17,18,19
City of Covington	Until further notice	The City of Covington is suspending disconnections due to nonpayment until further notice.	https://cityofcovington.org/

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City of LaGrange	Until further notice	The City of LaGrange suspending disconnections for nonpayment for the duration of the declared emergency.	http://coronavirus.lagrangega.org/
City of Lawrenceville	Until further notice	As of March 16, 2020 and until further notice, we are suspending disconnections for non-payment.	https://www.lawrencevillega.org/
City of Statesboro (Utilities)	30 days from March 16	As of March 16, the mayor has extended the suspension to cover the next 30 days.	https://www.statesboroga.gov/03-16-20-press-release
City of Sylvester	Until September 13	Disconnection due to non-payment are suspended until September 13.	https://cityofsylvester.com
City of Thomasville	Until May 13	A moratorium for utility disconnections for non-payment will be in effect through May 13, 2020.	https://thomasville.org/covid-19-preparedness-response
City of Toccoa	Until further notice	Disconnections due to non-payment are suspended until further notice.	www.cityoftoccoa.com
Clayton County Water Authority	Until further notice	Temporarily suspended residential water service disconnects.	https://www.ccwa.us/

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Coastal Electric Cooperative	Until June 30	Members are encouraged to pay what they can to avoid a larger bill amount later. Members who need to make payment arrangements, including those affected by COVID-19, are asked to contact Coastal Electric Cooperative (800) 421-2343 or send email to contact@CoastalElectric.Coop to discuss payment arrangements.	CoastalElectric.Coop
Cobb EMC	Until June 1	Service disconnections for nonpayment have been suspended until June 1st.	https://cobbemc.com/content/peace-mind-and-reliable-service-our-members
Colquitt EMC	Until June 1		www.colquitemc.com
Coweta-Fayette EMC	Until further notice	As of 3/16/2020, CFEMC made the temporary decision to suspend disconnection due to non-payment on electric accounts as we work with families in our area impacted by the COVID-19 health crisis.	https://utility.org/
Dalton Utilities	Until further notice		dutil.com
Diverse Power	Until May 17	Diverse Power is temporarily suspending disconnection of service due to non-payment through May 17th.	http://www.diversepower.com/covid-19/

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EarthLink	Until May 15	EarthLink will not disconnect service of or charge late payment fees to any residential or small business customers for 60 days from March 16.	https://www.earthlink.net/keepamericansconnected/
Excelsior EMC	Until further notice		www.excelsioremc.com/coronavirus-statement/
Fitzgerald Utilities	Until further notice	During this time, we will not disconnect services for non-payment until further notice.	http://www.fitzutilities.com/index.php/community/announcements/111-publicnotice-covid-19
Flint EMC	Until May 31	Suspension of service disconnects for nonpayment continues.	www.FlintEnergies.com
Georgia Power	Until further notice		https://www.georgiapower.com/covid-19.html
Grady EMC	Until further notice	Suspending disconnections and fees until further notice.	https://www.facebook.com/GradyEMC/videos/388578328692186/
GreyStone Power	Until June 7	The co-op has again extended the suspension of disconnections of service for residential members, which includes prepaid members, as well as waiving late fees, through May 31, 2020.	www.greystonepower.com
Irwin EMC	Until further notice		https://www.irwinemc.com/content/covid-19-pandemic-3252020

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Jackson EMC	Until June 7	Suspension of disconnections for nonpayment until June 8, 2020.	https://news.jacksonemc.com/coronavirus
Jefferson Energy Cooperative	Until further notice	JEC is not disconnecting for non-payment for the immediate future. We are also waiving any fees associated with online payments.	https://www.jec.coop/
Macon Water Authority	Until further notice	The Macon Water Authority (MWA) is temporarily suspending residential customer disconnections until further notice.	http://www.maconwater.org/news/MWA-Temporarily-Suspends-Disconnections
Middle Georgia EMC	Until May 31	Middle Georgia EMC has suspended all disconnects for non-payment and all related late fees on regular and pre-pay accounts until May 31.	www.mgemc.com
Mitchell EMC	Until May 31	Normal Billing operations, collections and late fees will begin with bills produced on or after June 1, 2020. We encourage all consumers with past due balances prior to June 1, 2020 to contact our office to make payment arrangements.	www.mitchellemc.com

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Newnan Utilities	Until further notice	Until further notice, Newnan Utilities has suspended all non-payment disconnections, but customers are encouraged to continue to make payments.	https://newnanutilities.org/
North Georgia EMC	Until further notice	All disconnections for non-payment are suspended until further notice.	https://www.ngemc.com/COVID19
Ocmulgee EMC	Until further notice		https://ocmulgeeemc.com/
Oconee EMC	Until May 15	Suspending nonpayment disconnections and late penalties until May 15, 2020.	
Okefenokee Rural EMC	Until May 29	To continue to help ease the financial burden on our OREMC consumer-members at this time, the suspension of disconnects, including PrePay, and late fees is extended until Friday, May 29.	https://oremc.com/covid-19
Planters Electric Membership Corporation	Until May 15		www.plantersemc.com
Rayle EMC	Until May 27		https://www.facebook.com/rayleemc
Satilla Rural EMC	Until May 25		http://www.satillaemc.com/

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Sawnee EMC	Until further notice	We have traditional and pre pay collections and disconnection suspended, at this time. Also, we are not assessing late payment fees.	www.sawnee.com
Slash Pine EMC	Until further notice		www.slashpineemc.com
Snapping Shoals EMC	Until June 30	Snapping Shoals will provide notice two weeks before we return to normal disconnect procedures. Balances are still accruing for usage during this time. We encourage members to pay what they can now to avoid large balances when we do resume service disconnections. SSEMC is ready and willing to work with those impacted by COVID-19.	www.ssemc.com
Southern Company	Until further notice	Southern Company Gas and its local distribution companies plan to temporarily suspend customer disconnections for nonpayment and will reevaluate the policy and timeframe as the situation develops.	https://www.southerncompany.com/

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Southern Rivers Energy	Until May 31	Disconnects are suspended and late fees, waived until May 31. We anticipate resuming disconnects and assessing late fees June 1, but is subject to change.	https://www.southernriversenergy.com/content/disconnects-still-suspended-through-may-31
Sumter EMC	Until further notice	Sumter EMC temporarily suspended disconnections for non-payment for both post-pay and pre-pay residential accounts.	http://sumteremc.com/content/sumter-emc-responds-threat-coronavirus
Three Notch EMC	Until further notice		http://www.threenotchemc.com/pages/COVID.html
Tri-County EMC	Until May 31	No disconnections through 5/31/2020.	https://www.tri-countyemc.com/news-and-press.cms//2020/456/coronavirus-update--drive-thru-open--power-disconnections-resume-normal-schedule-beginning-june-1
Tri-State EMC	60 days from April 1	No disconnects and no penalties will be assessed until at least 60 days from the April 1 emergency declaration. Repayment terms will be 6 months from the end of the emergency declaration. Late fees will be waived for the repayment period.	https://www.tsemc.net/wp-content/uploads/2020/04/COVID-19-Disconnect-Payment-Policy-1.pdf

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U.S. Department of Housing and Urban Development	60 days from March 18	Authorized the Federal Housing Administration (FHA) to implement an immediate foreclosure and eviction moratorium for single family homeowners with FHA-insured mortgages for the next 60 days.	https://www.hud.gov/press/press_releases_media_advisories/HUD_No_20_042
Verizon Wireless	60 days from March 18	For the next 60 days, Verizon will waive late fees and will not terminate service to residential and small business customers impacted by the Coronavirus.	https://www.verizon.com/about/news/update-verizon-serve-customers-covid-19
Walton EMC	Until further notice	Disconnections for non-payment on all accounts are suspended until further notice.	https://www.waltonemc.com/index.php/news/news-releases/2020/03/coronavirus-update-march-16-2020
Washington EMC	Until June 30	Disconnection for non-payment and late fees are suspended until June 30, 2020.	https://www.washingtonemc.com/media-center/press-releases.cms/2020/3/covid-19-response
Water Utility Management	Until May 15		https://waterga.com/

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Windstream	Until May 12	Through May 12, Windstream will not suspend service to residential and small business customers because of the inability to pay their bills specifically due to disruptions caused by the coronavirus pandemic.	https://news.windstream.com/Windstream-COVID-19-Response/
Xfinity/Comcast	60 days	We will not disconnect a customer's internet service or assess late fees if they contact us and let us know that they can't pay their bills.	https://corporate.comcast.com/covid-19