



Georgia's Service Postponements

Below is a list of the current service's that have suspended disconnections amid COVID-19.

List is subject to change

Utility	Postponed tenure	Details	More Information
Altamaha EMC	Until further notice	Disconnects for non-payment have been temporarily suspended.	https://www.altamahaemc.com/
Amicalola EMC	Until April 13	All disconnections of service due to nonpayment have been suspended.	https://www.amicalolaemc.com/amicalola-emc-responds-to-threat-of-coronavirus-covid-19/
AT&T	60 days from March 13	AT&T is proud to support our customers by pledging that, for the next 60 days (as of March 13, 2020), we won't terminate service of any wireless, home phone or broadband residential or small business customer due to an inability to pay their bill as a result of the coronavirus pandemic.	https://www.att.com/help/covid-19/
Atlanta Gas Light	Until April 13	Suspend service disconnections until April 13 to ensure that those who can't pay their bills or whose jobs are affected by COVID-19 do not face the added hardship of interruption of services.	https://www.atlantagaslight.com/about-us/press-room/2020/atlanta-gas-light-provides-energy-assistance-resources
Blue Ridge Mountain EMC	Until May 1	We are suspending disconnections for non-payment until May 1.	http://www.brmemc.com/PDFs/Information/BRME_MC_LobbyClosure-Final.pdf
Canoochee EMC	Until April 12	Canoochee EMC will not disconnect members for non-payment through April 12.	https://www.canoocheeemc.com/

Carroll EMC	Until further notice	Beginning immediately, we will temporarily suspend disconnecting service for non-payment and will work with Members on an individual basis.	https://www.facebook.com/CarrollEMC/
City of Lawrenceville	Until further notice	As of March 16, 2020 and until further notice, we are suspending disconnections for non-payment.	https://www.lawrencevillega.org/
City of Statesboro (Utilities)	30 days from March 16	As of March 16, the mayor has extended the suspension to cover the next 30 days.	https://www.statesboroga.gov/03-16-20-press-release
City of Sylvania (Utilities)	Until April 25	The City of Sylvania has suspended disconnections of utilities for non-payment of the current bill until April 3, 2020. Late fees for payment after March 15, 2020, will still be charged. No utility bills are being waived.	https://www.cityofsylvaniaga.com/utilities.cfm
Clayton County Water Authority	Until further notice	Temporarily suspended residential water service disconnects.	https://www.ccwa.us/
Cobb EMC	30 days from March 16	Cobb EMC will be suspending residential disconnections for 30 days.	https://cobbemc.com/content/peace-mind-and-reliable-service-our-members
Colquitt EMC	Until April 30	Disconnects and penalties have been temporarily suspended through April 30.	https://www.facebook.com/colquittemc/
Columbus Water Works	Until April 13	Service disconnections are being suspended until April 13.	http://www.cwwga.org/plaintext/home/home.aspx

Coastal Electric Cooperative	Until April 13		www.CoastalElectric.coop
Coweta-Fayette EMC	Until further notice	As of 3/16/2020, CFEMC made the temporary decision to suspend disconnection due to non-payment on electric accounts as we work with families in our area impacted by the COVID-19 health crisis.	https://utility.org/
Diverse Power	Until April 13	Diverse Power made the temporary decision to suspend disconnection due to non-payment as we work with families in our area impacted by the COVID-19 health crisis. This will be effective through April 13.	http://www.diversepower.com/covid-19/
EarthLink	60 days from March 16	EarthLink pledges for 60 days to not terminate the service of any residential or small business customers because of their inability to pay their bill due to disruptions caused by the coronavirus pandemic or charge late payment fees residential or small business customers may incur because of economic hardship related to the coronavirus pandemic.	https://www.earthlink.net/keepamericansconnected/
Excelsior EMC	April 15	We will also be suspending disconnections of service for non-payment until April 15.	www.excelsioremc.com/coronavirus-statement/

Fitzgerald Utilities	Until further notice	During this time, we will not disconnect services for non-payment until further notice.	http://www.fitzutilities.com/index.php/community/announcements/111-publicnotice-covid-19
Georgia Power	30 days from March 14	As of March 14, 2020, Georgia Power has temporarily suspended residential disconnections for 30 days and will reevaluate the policy and time frame as the situation develops.	https://www.georgiapower.com/covid-19.html
Grady EMC	Until further notice		www.gradyemc.com
GreyStone Power	Until April 30	The co-op has again extended the suspension of disconnections of service for residential members, which includes prepaid members, until April 30, 2020.	www.greystonepower.com
Habersham EMC	Until further notice	Habersham EMC is suspending disconnection of service for nonpayment effective immediately and will also waive late fees.	https://www.habershamemc.com/2020/03/hemc-temporarily-suspends-late-fees-disconnects-for-nonpayment/
Irwin EMC	Until April 13		https://www.irwinemc.com/content/covid-19-pandemic-3252020
Jackson EMC	Until further notice	We are suspending disconnections of service for nonpayment.	https://news.jacksonemc.com/coronavirus/
Jefferson Energy Cooperative	Until further notice	JEC is not disconnecting for non-payment for the immediate future. We are also waiving any fees associated with online payments.	https://www.jec.coop/

Macon Water Authority	Until further notice	The Macon Water Authority (MWA) is temporarily suspending residential customer disconnections until further notice.	http://www.maconwater.org/news/MWA-Temporarily-Suspends-Disconnections
Middle Georgia EMC	Until April 16	We have already suspended all disconnects for nonpayment as well as all related late fees through April 16 on regular and advance pay accounts.	www.mgemc.com
Mitchell EMC	Until April 13		www.mitchellemc.com
Newnan Utilities	Until further notice	Until further notice, Newnan Utilities has suspended all non-payment disconnections, but customers are encouraged to continue to make payments.	https://newnanutilities.org/
North Georgia EMC	Until further notice	All disconnections for non-payment are suspended until further notice.	https://www.ngemc.com/COVID19
Ocmulgee EMC	Until further notice		https://ocmulgeeemc.com/
Oconee EMC	April 10		http://www.oconeeemc.com/
Okefenokee Rural EMC	Until April 17	OREMC suspends disconnections and late fees effective through Friday, April 17.	https://oremc.com/
Planters Electric Membership Corporation	Until April 15	We will also be suspending disconnections of service for nonpayment until April 15.	http://www.plantersemc.com/?fbclid=IwAR360BFkojrrhLbUx00Q_Wc5pDqxAs6DO4w5D3p8W1FN3CuM4FMnqVHsVhs

Satilla Rural EMC	Until April 10	Will suspend cut-offs and penalties until at least April 10	http://www.satillaemc.com/
Sawnee EMC	Until further notice	Service disconnections for nonpayment, and associated late fees, have been suspended until further notice.	www.sawnee.com
Scana Energy	Until April 13	Suspending disconnections for non-payment until at least April 13.	https://www.scanaenergy.com/coronavirus/coronavirus-update/
Slash Pine EMC	30 Days from March 18		www.slashpineemc.com
Snapping Shoals EMC	Until further notice	Extending the suspension of service disconnections for non-payment until further notice.	https://www.ssemc.com/News/OurResponsetoCovid19.aspx
Southern Company	Until further notice	Southern Company Gas and its local distribution companies plan to temporarily suspend customer disconnections for nonpayment and will reevaluate the policy and timeframe as the situation develops.	https://www.southerncompany.com/
Southern Rivers Energy	Until May 1	We are suspending power disconnections and related late fees until Friday, May 1st for both Pay-Your-Way (pre-pay) and traditional residential and commercial accounts.	https://www.southernriversenergy.com/content/covid-19-update-ceo-michael-mcmillan
Sumter EMC	Until further notice	Sumter EMC temporarily suspended disconnections for non-payment for	http://sumteremc.com/content/sumter-emc-responds-threat-coronavirus

		both post-pay and pre-pay residential accounts.	
Three Notch EMC	Until April 13		http://www.threenotchemc.com/pages/COVID.html
Tri-County EMC	Until April 30	Disconnects have been temporarily suspended through April 30.	https://www.tri-countyemc.com/news-and-press.cms//2020/456/coronavirus-update
U.S. Department of Housing and Urban Development	60 days from March 18	Authorized the Federal Housing Administration (FHA) to implement an immediate foreclosure and eviction moratorium for single family homeowners with FHA-insured mortgages for the next 60 days.	https://www.hud.gov/press/press_releases_media_advisories/HUD_No_20_042
Upton EMC	Until further notice		www.uptonemc.com
Verizon Wireless	60 days from March 18	For the next 60 days, Verizon will waive late fees and will not terminate service to residential and small business customers impacted by the Coronavirus.	https://www.verizon.com/about/news/update-verizon-serve-customers-covid-19
Walton EMC	Until further notice	Disconnections for non-payment on all accounts are suspended until further notice.	https://www.waltonemc.com/index.php/news/news-releases/2020/03/coronavirus-update-march-16-2020
Washington EMC	Until April 17	Our customers are not being charged a late fee or being disconnected at this time. There is nothing special the customer has to do. These updated procedures will be in place until April 17.	www.washingtonemc.com
Water Utility Management	Until April 14	Suspending all water service shut-offs for those facing financial	https://waterga.com/

		difficulties through 4/14/2020 due to COVID-19	
Windstream	Until May 12	Through May 12, Windstream will not suspend service to residential and small business customers because of the inability to pay their bills specifically due to disruptions caused by the coronavirus pandemic.	https://news.windstream.com/Windstream-COVID-19-Response/
Xfinity/Comcast	60 days	We will not disconnect a customer's internet service or assess late fees if they contact us and let us know that they can't pay their bills.	https://corporate.comcast.com/covid-19