



## Georgia's Service Postponements

Below is a list of the current service's that have suspended disconnections amid COVID-19.

*\*List is subject to change\**

Utility	Postponed tenure	Details	More Information
Amicalola EMC	Two weeks from March 16	All disconnections of service due to nonpayment have been suspended.	<a href="https://www.amicalolaemc.com/amicalola-emc-responds-to-threat-of-coronavirus-covid-19/">https://www.amicalolaemc.com/amicalola-emc-responds-to-threat-of-coronavirus-covid-19/</a>
AT&T	60 days from March 13	AT&T is proud to support our customers by pledging that, for the next 60 days (as of March 13, 2020), we won't terminate service of any wireless, home phone or broadband residential or small business customer due to an inability to pay their bill as a result of the coronavirus pandemic.	<a href="https://www.att.com/help/covid-19/">https://www.att.com/help/covid-19/</a>
Atlanta Gas Light	Until April 13	Suspend service disconnections until April 13 to ensure that those who can't pay their bills or whose jobs are affected by COVID-19 do not face the added hardship of interruption of services.	<a href="https://www.atlantagaslight.com/about-us/press-room/2020/atlanta-gas-light-provides-energy-assistance-resources">https://www.atlantagaslight.com/about-us/press-room/2020/atlanta-gas-light-provides-energy-assistance-resources</a>
Canoochee EMC	Two weeks from March 16	We will be suspending disconnections and late fees over the next two weeks.	<a href="https://www.canoocheemc.com/">https://www.canoocheemc.com/</a>

Clayton County Water Authority	Until further notice	Temporarily suspended residential water service disconnects.	<a href="https://www.ccwa.us/">https://www.ccwa.us/</a>
Columbus Water Works	Until April 13	Service disconnections are being suspended until April 13.	<a href="http://www.cwwga.org/plaintext/home/home.aspx">http://www.cwwga.org/plaintext/home/home.aspx</a>
City of Statesboro (Utilities)	30 days from March 16	The Mayor announced on Friday, March 13, the city would be suspending utility disconnections on water and gas services starting Monday, March 16, and lasting two weeks. As of March 16, the mayor has extended the suspension to cover the next 30 days.	<a href="https://www.statesboroga.gov/03-16-20-press-release">https://www.statesboroga.gov/03-16-20-press-release</a>
City of Sylvania (Utilities)	Until April 3	The City of Sylvania has suspended disconnections of utilities for non-payment of the current bill until April 3, 2020. Late fees for payment after March 15, 2020, will still be charged. No utility bills are being waived.	<a href="https://www.cityofsylvaniaga.com/utilities.cfm">https://www.cityofsylvaniaga.com/utilities.cfm</a>
Cobb EMC	30 days from March 16	Cobb EMC will be suspending residential disconnections for 30 days.	<a href="https://cobbemc.com/content/peace-mind-and-reliable-service-our-members">https://cobbemc.com/content/peace-mind-and-reliable-service-our-members</a>
Coweta-Fayette EMC	Until further notice	As of 3/16/2020, CFEMC made the temporary decision to suspend disconnection due to non-payment on electric accounts as we work with families in our area impacted by the COVID-19 health crisis.	<a href="https://utility.org/">https://utility.org/</a>

Georgia Power	30 days from March 14	As of March 14, 2020, Georgia Power has temporarily suspended residential disconnections for 30 days and will reevaluate the policy and time frame as the situation develops.	<a href="https://www.georgiapower.com/covid-19.html">https://www.georgiapower.com/covid-19.html</a>
Habersham EMC	Until further notice	Habersham EMC is suspending disconnection of service for nonpayment effective immediately and will also waive late fees.	<a href="https://www.habershamemc.com/2020/03/hemc-temporarily-suspends-late-fees-disconnects-for-nonpayment/">https://www.habershamemc.com/2020/03/hemc-temporarily-suspends-late-fees-disconnects-for-nonpayment/</a>
Jackson EMC	Until March 27	We are suspending disconnections of service for nonpayment through March 27.	<a href="https://news.jacksonemc.com/coronavirus/">https://news.jacksonemc.com/coronavirus/</a>
Macon Water Authority	Until further notice	The Macon Water Authority (MWA) is temporarily suspending residential customer disconnections until further notice.	<a href="http://www.maconwater.org/news/MWA-Temporarily-Suspends-Disconnections">http://www.maconwater.org/news/MWA-Temporarily-Suspends-Disconnections</a>
Newnan Utilities	Until further notice	Until further notice, Newnan Utilities has suspended all non-payment disconnections, but customers are encouraged to continue to make payments...	<a href="https://newnanutilities.org/">https://newnanutilities.org/</a>
North Georgia EMC	Until further notice	All disconnections for non-payment are suspended until further notice.	<a href="https://www.ngemc.com/COVID19">https://www.ngemc.com/COVID19</a>

Okefenokee Rural EMC	Until April 3	OREMC suspends disconnections and late fees effective through Friday, April 3.	<a href="https://oremc.com/">https://oremc.com/</a>
Planters Electric Membership Corporation	Until April 15	We will also be suspending disconnections of service for nonpayment until April 15.	<a href="http://www.plantersemc.com/?fbclid=IwAR360BFkojrrhLbUx00Q_Wc5pDqxAs6DO4w5D3p8W1FN3CuM4FMnqVHsVhs">http://www.plantersemc.com/?fbclid=IwAR360BFkojrrhLbUx00Q_Wc5pDqxAs6DO4w5D3p8W1FN3CuM4FMnqVHsVhs</a>
Tri-County EMC	Until March 31	Disconnects have been temporarily suspended through at least March 31.	<a href="https://www.tri-countyemc.com/news-and-press.cms//2020/456/coronavirus-update">https://www.tri-countyemc.com/news-and-press.cms//2020/456/coronavirus-update</a>
Scana Energy	Until April 13	Suspending disconnections for non-payment until at least April 13.	<a href="https://www.scanaenergy.com/coronavirus/coronavirus-update/">https://www.scanaenergy.com/coronavirus/coronavirus-update/</a>
Southern Company	Until further notice	Southern Company Gas and its local distribution companies plan to temporarily suspend customer disconnections for nonpayment and will reevaluate the policy and timeframe as the situation develops.	<a href="https://www.southerncompany.com/">https://www.southerncompany.com/</a>
U.S. Department of Housing and Urban Development	60 days from March 18	Authorized the Federal Housing Administration (FHA) to implement an immediate foreclosure and eviction moratorium for single family homeowners with FHA-insured mortgages for the next 60 days.	<a href="https://www.hud.gov/press/press_releases_media_advisories/HUD_No_20_042">https://www.hud.gov/press/press_releases_media_advisories/HUD_No_20_042</a>

Walton EMC	Until further notice	Disconnections for non-payment on all accounts are suspended until further notice.	<a href="https://www.waltonemc.com/index.php/news/news-releases/2020/03/coronavirus-update-march-16-2020">https://www.waltonemc.com/index.php/news/news-releases/2020/03/coronavirus-update-march-16-2020</a>
Water Utility Management	Until March 31	Suspending all water service shut-offs for those facing financial difficulties through 3/31/2020 due to COVID-19	<a href="https://waterga.com/">https://waterga.com/</a>
Windstream	Until May 12	Through May 12, Windstream will not suspend service to residential and small business customers because of the inability to pay their bills specifically due to disruptions caused by the coronavirus pandemic.	<a href="https://news.windstream.com/Windstream-COVID-19-Response/">https://news.windstream.com/Windstream-COVID-19-Response/</a>
Xfinity/Comcast	60 days	We will not disconnect a customer's internet service or assess late fees if they contact us and let us know that they can't pay their bills.	<a href="https://corporate.comcast.com/covid-19">https://corporate.comcast.com/covid-19</a>